HPSHCC

User Manual e-Form System for Student

Logging In to e-Form

Follow the steps below to log in e-Form system or accessing online form:

1. Open your web browser and navigate to the main page of E-form system <u>https://hkuspace-plk.hku.hk/e-form</u> or access the direct URL of any forms which are designed in "HPSHCC Login" access mode.

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2. The page will be navigated to login page. Please login with HPSHCC student account (<u>StudentNumber@student.hkuspace-plk.hku.hk</u>)



3. Enter your HPSHCC PC login password* in the appropriate fields, then click the "Sign In" button.



* If you have not changed the HPSHCC PC login password before:

~For students holding HKID card: the default password is the first 5 characters of your HKID Number (including alphabets in capital letter and digits), e.g. Y1234

~For students holding other ID documents (e.g. Passport, Exit-Entry Permit for Travelling to and from Hong Kong and Macau [往來港澳通行證], etc.): the default password is the first 5 characters of your ID Document Number (including alphabets in capital letter and digits).

4. If the credentials are correct, you will be redirected to the e-Form system or the form you were trying to access.



Form Dashboard

Students should observe the deadline for make applications through the channels below:

- Online application via e-Form System (please click the relevant link and submit application online)
- Paper application (please click the relevant link to download the Application Form for completion and submit it in person to the Student Services Counter / College Office, as appropriate)

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5. Click "History" on top right corner to check the submission history.

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Troubleshooting

If you encounter any issues while logging in to e-Form System, try the following:

- Check your internet connection.
- Make sure you are using a supported web browser (Google Chrome / Microsoft Edge, etc).
- Double-check you are using HPSHCC (StudentNumber@student.hkuspace-plk.hku.hk) username and HPSHCC PC login password.
- Send email to HPSHCC IT Support (<u>it.support@hkuspace-plk.hku.hk</u>) with error screen capture if you are still unable to log in.